



NEWPORT TOWN COUNCIL

Impact on services during the Coronavirus outbreak No. 8 – 4th November 2020

The Town Council has prepared the following response to its residents regarding the provision of its services during the current Coronavirus outbreak. As the situation is ever changing, please continue to refer to official government and NHS web sites available on our website at <http://www.newportshropshire-tc.gov.uk> for further information.

The Guildhall Office will be closed to the public, in line with government advice during the coronavirus outbreak. We will be handling all enquiries via email enquiries@newportshropshire-tc.gov.uk and telephone **01952 814338**. We will endeavour to respond to all queries as soon as possible.

NTC have implemented safety measures to protect their employees. Whilst the governmental advice for employees to work from home if they can, the manned offices will be open on a strict system of appointment only basis.

Allotments – These will remain open to Tenant Holders only and advised social distancing rules must be followed. (*Minimum 2 metres apart*) and those with serious medical conditions or covid-19 symptoms must **not** come on site – refer to the latest Government Advice.

Cemetery – Funeral Services in cemeteries are still permitted by government, and arrangements will continue.

Funerals can be attended by a maximum of 30 people. Linked ceremonial events such as stone settings and ash scatterings/ interments can also continue with up to 15 people in attendance. Anyone working is not counted in the 15 or 30.

Social distancing should be maintained between people who do not live together or share a support bubble.

When gathering to mourn, your main concern should be to limit risks around the transmission of the virus. Those risks increase whenever households mix. A household means those people who usually live together under the same roof and share facilities with you. If you have family members who do not normally live with you they need to be treated as a separate household.

Public Conveniences – Will be open daily 9:00 am to 4:00 pm.

Please note some on site facilities will remain closed to ensure they are safe for public use.

Additional cleaning regimes and frequencies will be in place, and users will be asked to adhere to the guidance on display with regards to social distancing and hygiene, both before and after using the facilities.

The Facility will be closed when cleaning is being carried out, and appropriate signage will be in place to notify users of this. We ask that users remain patient when cleaning is taking place, abusive or offensive behaviour towards cleaning operatives will not be tolerated.

The Council have discussed the public toilets remaining open at considerable length with our cleaning contractor, and we are confident that the measures being implemented protect not only users but the cleaning operatives.

The continuous opening of facilities is on a trial basis and will be subject to ongoing Risk Assessments and reviews

Street Lights – We will continue to monitor and report any street lighting faults.

Weddings – Weddings and civil partnership ceremonies will not be permitted to take place during the lockdown period except where one of those getting married is seriously ill and not expected to recover. These weddings are limited to 6 people. Please contact the registrar for further information.

Newport Youth Café Project 'The Hub' – Is closed until further notice.



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Citizen Advice Telford & Wrekin Outreach Newport – Will not be provided at the Guildhall from Thursday 5th November until further notice. If you require their services please contact via telephone on:- **01952 567193** or **03003301165** alternately, complete an online enquiry forms via website www.telfordcab.co.uk/contact-us
