



# NEWPORT TOWN COUNCIL

## Impact on services during the Coronavirus outbreak No. 6 – 15<sup>th</sup> June 2020

The Town Council has prepared the following response to its residents regarding the provision of its services during the current Coronavirus outbreak. As the situation is changing with further relaxation of some of the “lock-down” measures, please continue to refer to official government and NHS web sites available on our website at <http://www.newportshropshire-tc.gov.uk> for further information.

**The Guildhall Office** will be closed to the public, in line with government advice during the coronavirus outbreak. We will be handling all enquiries via email [enquiries@newportsaloptowncouncil.gov.uk](mailto:enquiries@newportsaloptowncouncil.gov.uk) and telephone **01952 814338**. We will endeavour to respond to all queries as soon as possible.

NTC have implemented safety measures to protect their employees, resulting in a phased return to the work place. Whilst there is still governmental advice for employees to work from home if they can, the manned offices will be open on a strict system of appointment only basis.

**Allotments** – These will remain open to Tenant Holders only and advised social distancing rules must be followed. (*Minimum 2 metres apart*) and those with serious medical conditions or covid-19 symptoms must **not** come on site – refer to the latest Government Advice.

**Cemetery** – Funeral Services in cemeteries are still permitted by government, and arrangements will continue. The internment should only be attended by **immediate family** and only where it and **if** it is safe for them to do so. The Cemetery Officer or Funeral Director will provide further information if required.

**Parks and Amenity Areas** – From Saturday 23 May 2020, all outdoor MUGA's, skate parks and BMX tracks in the borough re-opened.

The opening of outdoor sport and leisure facilities are subject to residents following government guidelines regarding social distancing.

**Please note:** whilst outdoor sports courts and facilities are now open, all outdoor gyms and playgrounds **remain closed**. Please do not use them.

**Public Conveniences** – Will be open daily 9:00 am to 4:00 pm from Monday 15<sup>th</sup> June.

Please note some on site facilities will remain closed to ensure they are safe for public use.

Additional cleaning regimes and frequencies will be in place, and users will be asked to adhere to the guidance on display with regards to social distancing and hygiene, both before and after using the facilities.

The Facility will be closed when cleaning is being carried out, and appropriate signage will be in place to notify users of this. We ask that users remain patient when cleaning is taking place, abusive or offensive behaviour towards cleaning operatives will not be tolerated.

The Council have discussed the re-opening of public toilets at considerable length with our cleaning contractor, and we are confident that the measures being implemented protect not only users but the cleaning operatives.

The re-opening of facilities is on a trial basis and will be subject to ongoing Risk Assessments and reviews

**Street Lights** – We will continue to monitor and report any street lighting faults.

**Weddings** – We will continue to monitor Government guidance with regard to Weddings and Civil Ceremonies. If you have a Wedding booked and have any concerns please contact the Registrar.

**Newport Youth Café Project ‘The Hub’** – is closed until further notice.

**Citizen Advice Telford & Wrekin Outreach Newport** – Will not be provided at the Guildhall from Thursday 26<sup>th</sup>

March until further notice. If you require their services please contact via telephone on:-

**01952 567193** or **03003301165** alternately, complete an online enquiry forms via website

[www.telfordcab.co.uk/contact-us](http://www.telfordcab.co.uk/contact-us)

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